



News Release

1450 K.L.O. Road
Kelowna, B.C. V1W 3Z4
Telephone: (250) 763-4918
Fax: (250) 763-0606
www.regionaldistrict.com

July 8, 2011

Water Quality Advisory and Stage 4 Restrictions for Falcon Ridge Water Customers

The Regional District of Central Okanagan has issued a Water Quality Advisory and Stage 4 Restrictions for residents served by the Falcon Ridge Water System in the Central Okanagan East Electoral Area.

The community water system is located off Highway 33. The advisory has been issued as result of a pump malfunction at the water system well. This has resulted in higher than recommended turbidity (greater than the recommended 1 NTU nephelometric turbidity units) and excess free residual chlorine (greater than the recommended range of 0.2 – 2.0 mg/L) in the water system. As a result the water quality might impact children, the elderly or those with weakened immune systems.

Communications Coordinator Bruce Smith says, “The Regional District in consultation with Interior Health recommends that until further notice children, the elderly or those seeking additional protection should boil for at least one minute all water intended for drinking, washing produce, making beverages or brushing teeth or customers should use a safe alternative to water from the tap such as bottled or distilled water or water filtered through a well-maintained in-home treatment device.”

This Water Quality Advisory affecting the Falcon Ridge Water System will continue until further notice.

Falcon Ridge water customers are also now under Stage 4 Water Restrictions which bans all outdoor water uses including irrigation, vehicle washing and filling of pools. Smith adds, “In order to provide water to customers for household use, we are trucking in water to supply the system reservoir. Banning all outdoor water use will help us in providing basic household water requirements until we can get the equipment repaired as quickly as possible. We encourage Falcon Ridge customers to conserve water and only use what they require for inside household needs.”

The Regional District apologizes for any inconvenience this might cause our customers and appreciate their cooperation and patience during this time.

-30-

Contact:

Bruce Smith
Communications Coordinator
250-469-6339

Link to Interior Health Turbidity Information:

<http://www.interiorhealth.ca/health-and-safety.aspx?id=526>

http://www.interiorhealth.ca/uploadedFiles/Health_and_Safety/Drinking_Water/Turbidity/FAQsColour1.pdf

Interior Health - Safe Alternatives to Tap Water:

<http://www.interiorhealth.ca/health-and-safety.aspx?id=528>